



# BoB2™

Internet and Phone in One

Handset  
Manual



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## Play it Safe

We all know it's better to be safe than sorry, so have a read of the BoB2™ handset safety precautions before you get started:

- Only use the supplied charging cradle and power adapter
- It's important that you only use the recommended rechargeable batteries. Avoid using conventional non-rechargeable batteries as this can pose health risks and cause personal injury.
- The operation of medical appliances may be affected. Be aware of the technical conditions in your environment.
- Do not hold the rear of your handset to your ear when it is ringing or when the loudspeaker function is activated. This can cause serious or permanent damage to your hearing. Please note: the handset may cause a humming noise in some hearing aids.
- The handset and its charging cradle are not splash-proof, so it's best not to leave it near any taps or sinks.
- Do not use your phone in environments with a potential explosion hazard (e.g. a paint shop).
- If you give your BoB2™ handset to someone else, give them this manual and ensure you return the handset to factory default settings.

## Before you get started

You'll need the following items to get set up, so make sure that you have received everything listed below:

1. Handset stand
2. Handset cradle
3. BoB2™ handset
4. Power adapter for the handset cradle
5. Two rechargeable batteries



## A quick look at your BoB2™ handset

1. Display screen
2. Display keys
3. End call key, On/Off key
4. Hash Key – keypad lock on/off
5. Call by call list key
6. Headset socket
7. Microphone
8. Recall key
9. Star key – mute ringer
10. Talk key – answer a call, start dialing
11. Speaker On/Off key
12. Control key



## Getting started with your BoB2™ handset

Firstly, remove the protective film from the BoB2™ handset display screen.

### Powering up

Please only use rechargeable batteries in your BoB2™ handset. Using non-rechargeable batteries could pose health risks and cause damage to the handset.

To open the battery cover, apply slight pressure and then slide the cover towards the base of the handset.

1. Insert the batteries as indicated by the symbols in the battery compartment.
2. To close the battery cover, align the two clips with the grooves then slide the cover upwards.
3. You will hear a click as the cover locks into place.
4. If the handset does not power on, press and hold the **red** key.

### The first battery charge and discharge

To keep your BoB2™ handset in top notch condition, follow the steps below for the first battery charge and discharge.

1. Plug the charging cradle into an electrical outlet using the supplied power adapter.
2. Place your BoB2™ handset in the charger for six hours or until the battery is completely full.
3. Then remove the handset and allow the battery to discharge to the point where it will no longer turn on.
4. You can now fully charge the handset again and use it as normal. Please note, you will need to repeat the above process if you replace the batteries.

### Turning your BoB2™ handset on and off

When your BoB2™ handset is in idle status (that means there's no call in progress), press and hold the **end call key** to switch it off. When the handset is off, repeat the same step until the display screen lights up to turn it back on again.

Please note that you'll need to reset the time and date on your BoB2™ handset whenever you turn it off.

### Setting the time and date

Hey BoB2™, what's the time? Setting the time and date on your BoB2™ handset lets you know when your calls come in, and it means you can make use of the alarm feature.

1. Press the display key below '**Time**' at the bottom of the screen to open the time and date settings.
2. Enter the day, month and year as a six digit number using the keypad (**DDMMYY**). For example, you'd enter 260114 for the 26th of January, 2014.
3. Using the arrow buttons on the control key, scroll down to select the 'Time' option. Using the keypad, enter the hour and minutes as a **four digit number in 2400 time (HH MM)**. For example, you'd enter 1915 for 07:15PM.
4. To finish, press the display key below '**Save**' at the bottom of the screen.

### Registering your BoB2™ handset

#### On the BoB2™ handset

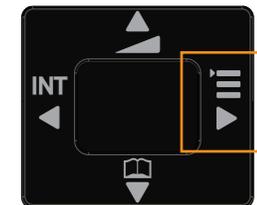
After you've powered it up, your BoB2™ handset screen may begin flashing with the message '**Please register**'. If it does, follow the simple steps below. You usually need to register any additional BoB2™ handsets you have purchased.

1. Press on the right side of the control key as shown to bring up the main menu.
2. Scroll down to '**Settings**' using the control key and press the display button below '**OK**'.
3. In this menu, scroll down to the '**Handset**' option and press '**OK**'.
4. Scroll down again until you hit '**Register H/Set**', then press '**OK**'.
5. Using the keypad, enter the handset PIN number (the default is 0000) and press '**OK**'.
6. You'll see a message on the display screen that reads '**Regstr.Procedure Base 1**'. You can then complete the final step below.

#### On the BoB2™ modem

Within 60 seconds of completing the above steps, press and hold the centre button of the back of BoB2™ for about three seconds. It's the one labelled '**add extra h/set**'.

Following successful registration, the handset will display '**Base 1**' on the screen. If you don't see this message on the display screen, repeat the above steps.



# Using your BoB2™ handset

## Setting up your Netphone VoIP service

If you're using the BoB2™ handset for your standard phone service, you just need to make sure you have the cables plugged in **as shown on page 7 in the BoB2™ Quick Start Guide**.

However, if you have a Netphone or iiTalk VoIP service to make calls over the internet, you'll need to put your VoIP number and password into your BoB2™ settings. You can find out how to do that on **page 28 in the BoB2™ Quick Start Guide**.

## The best of both worlds

If you have both types of phone services, don't worry! BoB2™ can receive calls made to both your home phone and your Netphone numbers.

As long as your internet connection is working, your outgoing calls will be made using your cheaper Netphone VoIP service. A warning message will play if the outgoing call can't be made on your Netphone VoIP – this will stop you from accidentally calling overseas numbers at full price!

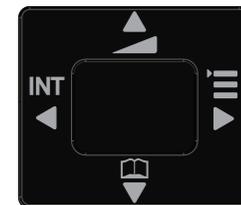
## Keen to use a headset?

The BoB2™ handset is compatible with a headset. We recommend the M214C Plantronics Cordless Phone Headset, which is available from most leading retailers.

You can plug your headset in at the base of the BoB2™ handset.

## Control Key

The control key acts like the steering wheel for your BoB2™ handset – it takes you where you need to go. It has a number of different functions depending on what page is on the display screen. Here's a rundown on using the control key:



### When the handset is in idle status (no calls or menus open)

-  - Open the directory
-  - Open the main menu
-  - Open menu for setting the handset's call volume

### In an input field (where you type or insert numbers):

The control key is used to move the cursor up, down, right or left.

### In the main menu, sub-menus and lists:

-   - Scroll up/down
-  - Open the submenu or confirm the selection
-  - Go back/cancel selection

### During a call:

-  - Open the directory
-  - Adjust the loudspeaker or call volume

## More on the menu

The BoB2™ handset functions are easily accessed by navigating the menu. Here's the basics of moving through the menu options.

### The Main Menu

When the handset is in idle status, press  to open the main menu. Here you'll find the three main categories – Alarm Clock, Add. Features and Settings.

To select any of these categories, highlight one by scrolling with the control keys   and then press the display button below 'OK'.

### Sub-menus

The options in the sub-menus for each category are displayed as lists. You can scroll and select options from the sub-menu with the control keys  , pressing 'OK' to confirm your selection.

You can also move through the Settings sub-menus with the number keys on your handset. **See page 14** for a full list of these digital shortcuts.

### Going back to idle status

Idle status is when no call is in progress and there are no menus open on the display screen. Press the end call key  to move back through the menu levels and return to idle status.

If the BoB2™ handset has no buttons pressed for two minutes, it will return to idle status automatically.

### Oops! Correcting incorrect entries

If you've accidentally pressed the wrong key when entering text or dialling numbers, it's easy to fix. Just move the cursor to the incorrect entry using the arrows on the control key then do one of the following:

- Insert a character to the right of the cursor
- Delete the character to the left of the cursor using the left-hand display key
- When entering the time and date, overwrite the flashing character

### Keypad Lock

Locking the keypad of the BoB2™ handset prevents any accidental use while you're carrying it around.

1. When your handset is in idle status, press and hold the hash key  to lock or unlock the keypad.
2. You'll hear a tone to confirm that the keypad is locked or unlocked.
3. While the keypad lock is active, you'll see a key icon at the top of the display screen. You'll also see a message on the display screen if any keys are pressed.
4. The keypad lock will automatically turn off when a call is received. It will turn back on when the call is finished.

# Menu Shortcuts

Everyone loves a shortcut! Rather than scrolling through the options in the Settings sub-menu to find what you're after, you can go straight there using shortcut combinations.

Here's how:

With the BoB2™ handset in idle status, press  to open the main menu. Then, enter the numbers on the next page to take you where you want to go.

Button Sequence	Action	Button Sequence	Action
	Settings		
	Date/Time		
	Audio Settings		Handset volume
			Ringer settings
			Advisory tones
	Display		Display picture
			Colour scheme
			Contrast
			Brightness
	Handset		Language
			Auto-answer on/off
			Register handset
			Reset handset

# Start Talking

## Making an outgoing call

Ready to phone a friend? Too easy; simply enter a phone number using the keypad and then press the talk key . To learn how to make calls from your call directory, **turn to page 19**.

If you change your mind, you can cancel the dialling at any time by pressing the end call key .

When your call connects, the duration will be shown on the display screen.

## Ending a call

Say goodbye and press the end call key .

## Answering an incoming call

You'll certainly know when you're getting a call. Your handset will ring, call information will show on the display screen and the loudspeaker key will start flashing. You can answer the call by:

- Pressing the talk key .
- Pressing the loudspeaker key .

If your BoB2™ handset is sitting in the cradle, then the **'auto-answer'** is activated. This means the call will automatically answer when you pick up the handset.

## Shhh!

To silence the ring tone while it's ringing, press the display key underneath **'Silence'** at the bottom of the display screen. You'll still be able to answer the call as long as the call information is still on the display screen.

## Keeping your hands free

If you use the loudspeaker feature, you'll be able to talk without holding the BoB2™ handset to your ear. This is handy if you need to multi-task while chatting, or if more than one person wants to sit in on the call.

To make a call using the loudspeaker, enter the number you want to call and press the loudspeaker key .

To switch between normal and loudspeaker modes, just press the loudspeaker key during a call .

# Using the Directory

With the BoB2™ handset, you can create a directory of up to 150 contacts and have up to 8 of them assigned to speed dial.

You can also view a list of your most recent calls by pressing the call-by-call list key .

## Storing a number in the directory

- When your BoB2™ handset is in idle, press the bottom control key  and select 'New Entry'.
- For '<Number>', insert the phone number you'd like to store.
- Scroll down to '<Name>' and enter the name you'd like to assign to that number
- If you'd like to add the contact to your speed dial, scroll to this option and use the left and right arrows on the control key to select the speed dial number.
- Once you're done, save your changes with the display button.
- our directory will list all contacts in alphabetical order, but numbers and spaces will be listed first.

## Length of entries

Directory numbers can be a maximum of 32 digits long, and the names assign to them can be a maximum of 16 characters.

## Speed dialling

To speed dial a number after you have assign it to a speed dial key (2 to 9), simply press and hold that number key while your BoB2™ handset is in idle status. After a second or two, the number will dial.

## Calling a contact from your directory

- When your BoB2™ handset is in idle, press the bottom control key  to open your directory and then scroll to select the contact you'd like to call.
- To search faster, you can enter the first letter of their name using the keypad to skip to that section in the alphabetical directory list.
- Press the talk key to dial .

You can also call a number from your call-by-call list by pressing the talk key  when that last call was selected.

## Managing entries in your directory

Once you've stored contacts in your directory, there are a few different things you can do to manage and personalise them. Just select their name in the directory and press the 'Options' display key to view the following options:

**Display Number:** Edit the number for the contact. To save your changes to the existing contact, press the bottom control key . To save the number as a new contact, press the right-hand display key.

**Edit Entry:** Edit the name and/or number of your contact.

**Delete Entry:** Delete the selected contact.

**VIP Entry:** You can mark a contact as a VIP and assign a specific ring tone to their number. Please note, this will only work if their caller ID is active when they call you.

**Delete List:** Delete all entries in the directory.

**Available Memory:** This will tell you how many more entries you could add to your directory.

No one likes the sound of their alarm clock, but having BoB2™ wake you up isn't so bad! Before you set your alarm, make sure you've **set the date and time by following the instructions on page 8.**

## Setting your alarm

1. Open the Main Menu with the control key  and select the '**Alarm Clock**' option. Press '**OK**'.
2. Here, you can set the alarm clock to '**ON**' or '**OFF**' with the control key.
3. Scroll down, then enter your alarm time as a four digit number (in 2400 time) using the keypad (**HH MM**). For example, you'd enter 0615 for 06:15AM.
4. You can scroll down further to customise the alarm tone and volume as desired.
5. Save your changes with the display key below '**Save Settings**'.
6. You'll see an alarm clock icon on the display screen when your alarm is active.

## Turning off the alarm or having a snooze

1. Your alarm will sound for 60 seconds. If no key is pressed, the alarm will repeat twice at 5 minute intervals before turning off. If you're on a call when the alarm sounds, you'll hear a short tone.
2. To turn off the alarm, press the display key under '**OFF**' on the display screen.
3. To activate snooze mode, press the display key under '**Snooze**' for an extra five minutes. You can only press the snooze button twice before the alarm will turn off. Up and at 'em, tiger.

# Personalising your BoB2™ handset settings

We're all individuals. Here are some tips on changing the settings on your BoB2™ handset to suit you – it is yours, after all!

## Speak another language?

You can view the display on your BoB2™ handset in different languages.

1. Press the control key  to open the Main Menu. Scroll down to **'Settings'**, then press **'OK'**.
2. Scroll down to **'Handset'**, then press **'OK'**. Select 'Languages' and press **'OK'** to view the list of available languages.
3. The language that is currently selected will have a tick in the box next to it. Select your preferred language, then press **'OK'**.

## Looking good, BoB2™!

Give your BoB2™ handset its own look by changing the colour scheme and contrast of the display screen.

1. Open the Main Menu by pressing the control key . Scroll down to **'Settings'**, then press **'OK'**.
2. Scroll down to **'Display'**, then press **'OK'**. Select 'Colour scheme' and press **'OK'** to view the list of available colour schemes.
3. The colour scheme that is currently in use will have a tick in the box next to it. Choose the colour scheme you'd like, then press **'OK'** to confirm.

You can adjust the contrast of the display screen in the same way; just select **'Contrast'** from the **'Display'** menu and use the left and right control keys to pick your setting.

## Setting the display picture

To really give your BoB2™ handset its own look, you can set a picture or a digital clock to display when the handset is in idle status. Just remember, your display picture won't show at certain times, like during a call or when the handset has been de-registered.

1. Press the control key  to open the Main Menu. Scroll down to **'Settings'**, then press **'OK'**.
2. Scroll down to **'Display'**, then press **'OK'**. Select **'Screen Picture'** and press **'OK'**.
3. You can then turn the display picture on or off, and use the left and right control keys to select your display picture. Press **'OK'** to save your changes.

## Let there be light! Or not.

Depending on whether or not the BoB2™ handset is in the cradle, you can turn its lighting on or off. When the lighting is set to **'off'**, the display screen will turn off after two minutes of inactivity.

1. Open the Main Menu by pressing the control key . Scroll down to **'Settings'**, then press **'OK'**.
2. Scroll down to **'Display'**, then press **'OK'**. Select **'Backlight'** and then press **'OK'**.
3. Use the control keys to toggle between **'In charger'** and **'Outside Charger'**, setting each to either on or off. Press **'OK'** to finish.

It's important to note that with increased display lighting, the battery life of your BoB2™ handset can be reduced.

# Setting a ringtone for your BoB2™ handset

## Auto Answer

The auto-answer feature of your BoB2™ handset means that an incoming phone call will answer automatically as soon as the handset is lifted out of the cradle.

1. Open the Main Menu by pressing the control key . Scroll down to **'Settings'**, then press **'OK'**.
2. Scroll down to **'Handset'**, then press **'OK'**. Select **'Auto Answer'** and then press **'OK'** to tick or untick the box. Auto Answer is active when the box is ticked.
3. Press the red end call key three times to exit the menus and finish.

## Adjusting the volume of your calls

You can set the loudspeaker volume to five different levels and the earpiece volume to three different levels

1. Press the upper control key  and select **'Handset Volume'**, then press **'OK'**.
2. Use the control keys to scroll between earpiece and loud speaker volume and select your volume setting. You will hear a test tone for each change to loud speaker volume.
3. Save your changes by pressing the display key below **'Save'**.

You can make these volume changes during a call by following the same steps.

You can customise the volume and melody for your ring tone. To learn how to set specific ring tones to just one contact, **check the 'VIP Entry' instructions on page 20.**

1. Press the upper control key  and select **'Ringer Settings'**, then press **'OK'**.
2. Choose if you'd like to set a ringtone for internal, external or all calls. Please note, internal calls are only possible if you have more than one BoB2™ handset.
3. Use the control keys to adjust the ringtone volume and choose your melody, then press the display key below **'Save'** to confirm your choice.

## Using the Beep Alert

You can replace your ring tone with a single beep alert tone for those times when you don't want too much noise in the house, but you do need to know when a call is coming in.

To activate the beep alert, press and hold the star key  and within 3 seconds, press the display key below **'Beep'** on the display screen.

You'll know when the Beep active, because you'll see a bell symbol at the top of your display screen.

## Silent Mode

If you're doing some meditating or the baby is having a nap, the last thing you want is a ring tone ripping through your peace and quiet.

1. When the handset is in idle status, press and hold the star key .
2. The message '**All Ringer Tones Off**' will appear briefly on the display screen.
3. You'll see a crossed-out bell symbol at the top of the display screen while your handset is in silent mode.

## Turning the ring tone back on

When you'd like to hear your ring tone when you receive calls, you can turn it back on easily.

1. When the handset is in idle status, press and hold the star key .
2. The message '**All Ringer Tones On**' will appear briefly on the display screen.
3. You won't see any bell icons at the top of the display screen when the ring tone is set to sound normally.

Your BoB2™ handset uses advisory tones to accompany the things you do. These advisory tones are grouped into three categories:

## Key Tones

- Confirm every key pressed.

## Confirm Tones

- Entry tone (ascending tone sequence) confirms setting changes and new entries to the directory.
- Error tone (descending ton sequence) advises that there has been an incorrect entry.
- Menu end tone confirms you have scrolled to the end of the menu.

## Battery Tone

- Confirms that the battery charge is low.

## Changing the Advisory Tones

1. Press the upper control key  and select '**Advisory Tones**'; then press '**OK**'.
2. Use the control keys to scroll through the three categories and toggle then to '**On**' or '**Off**'. You can also set '**Battery Tone**' to '**In call**', meaning you will only hear the advisory tone if the battery runs low during a phone call.
3. Save your changes by pressing the display key below '**Save**'

## CAUTION

**RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.**

**DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**

### Correctly disposing of batteries

Batteries should not be disposed of with general household waste. Observe local waste disposal regulations, which can be obtained from your local authority. All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

The appropriate disposal and separate collection of used equipment serves to prevent potential harm to the environment and health. They are a precondition for the re-use and recycling of electrical and electronic equipment.

**Stuck? Here's a quick-fix guide for some common hiccups.**

### The display screen is blank:

- The handset is not switched on. Press and hold the end call key .
- The batteries are flat. Charge or replace the batteries.

### "Please register" flashes on the display screen:

- The handset has not been registered. Follow the instructions on **page 9**.

### "Base #" flashes on the display screen:

- The handset is outside the range of BoB2™ (the 'base station'). Move the handset closer to BoB2™ and check the handset has enough charge in the batteries.

### The handset doesn't ring:

- The ring tone is turned off. Activate the ring tone by holding the star key.





If you have any issues with your set up or technology just isn't your strong point, you can always call our friendly staff for a hand.

**iiNet Support**

Available 24/7  
13 22 58  
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