

# Call Rates:

## BizPhone

Unless otherwise indicated, all charges are calculated per second and are in Australian dollars.

### Local, National and Fixed Calls to Mobiles

Description	Rate
Local Call	Included
National Calls	Included
Calls to all Mobile Networks (excludes international mobiles)	Included

### Auto Attendant, Hunt Group & Call Queue External Number Divert Rates

Description	Rate
Local Call	\$0.060 per call

Description	Rate
Flagfall	\$0.000
National Calls	\$0.050 per minute

Description	Rate
Flagfall	\$0.000
Calls to Mobile Networks (excludes international mobiles)	\$0.130 per minute

### Miscellaneous Call Rates

Number Prefix	Service	Connection Fee (per call)	AUD/min
0	Emergency services	\$0.000	\$0.00
1100	Community service - Dial Before You Dig	\$0.220	\$0.00
1194	Community service - time	\$0.385	\$0.00
1196	Community service - weather	\$0.385	\$0.00
1223	Directory assistance - local and national	\$0.440	\$0.00
12711	Pre-selection verification service	\$0.000	\$0.00
13...	Local rate service	\$0.253	\$0.00
130...	Local rate service	\$0.253	\$0.00
1300...	Local rate service	\$0.253	\$0.00
180...	Freephone service	\$0.000	\$0.00
1800...	Freephone service	\$0.000	\$0.00
1831... and 1832...	Supplementary control service	\$0.000	\$0.00

## International Call Rates

Flagfall for all calls: \$0.00. All prices include GST.

Destination	\$/mi	Destination	\$/min	Destination	\$/min
Afghanistan	\$0.792	Greece	\$0.209	New Zealand	\$0.039
Afghanistan Mobile	\$1.001	Greece Mobile	\$0.418	New Zealand Mobile	\$0.220
Albania	\$0.319	Greenland	\$1.045	Nicaragua	\$0.517
Albania Mobile	\$0.528	Greenland Mobile	\$1.320	Nicaragua Mobile	\$0.726
Algeria	\$0.396	Grenada	\$0.528	Niger	\$0.594
Algeria Mobile	\$0.605	Grenada Mobile	\$0.737	Niger Mobile	\$0.803
American Samoa	\$0.286	Group of Countries	\$8.800	Nigeria	\$0.649
American Samoa Mobile	\$0.484	Guadeloupe	\$0.418	Nigeria Mobile	\$0.858
Andorra	\$0.242	Guadeloupe Mobile	\$0.627	Niue	\$1.045
Andorra Mobile	\$0.451	Guam	\$0.154	Norfolk Island	\$1.100
Angola	\$0.363	Guatemala	\$0.330	Norfolk Island Mobile	\$1.100
Angola Mobile	\$0.572	Guatemala Mobile	\$0.539	Northern Mariana Islands	\$0.385
Anguilla	\$0.484	Guernsey	\$0.220	Norway	\$0.121
Antarctica	\$2.035	Guinea	\$0.880	Norway Mobile	\$0.330
Antarctica	\$2.035	Guinea Mobile	\$0.880	Oman	\$0.583
Antigua & Barbuda	\$0.451	Guinea-Bissau	\$0.704	Oman Mobile	\$0.781
Antigua & Barbuda Mobile	\$0.451	Guyana	\$0.726	Pakistan	\$0.693
Argentina	\$0.286	Guyana Mobile	\$0.935	Pakistan Mobile	\$0.902
Argentina Mobile	\$0.495	Haiti	\$0.781	Palau	\$0.616
Armenia	\$0.451	Haiti Mobile	\$0.990	Palestinian, Occupied	\$0.385
Armenia Mobile	\$0.660	Holy See (Vatican City State)	\$0.099	Palestinian, Occupied Mobile	\$0.550
Aruba	\$0.341	Honduras	\$0.627	Panama	\$0.517
Aruba Mobile	\$0.550	Honduras Mobile	\$0.836	Panama Mobile	\$0.715
Ascension	\$2.145	Hong Kong	\$0.039	Papua New Guinea	\$0.660
Austria	\$0.132	Hong Kong Mobile	\$0.039	Papua New Guinea Mobile	\$0.660
Austria Mobile	\$0.341	Hungary	\$0.253	Paraguay	\$0.506
Azerbaijan	\$0.484	Hungary Mobile	\$0.451	Paraguay Mobile	\$0.715
Azerbaijan Mobile	\$0.682	Iceland	\$0.187	Peru	\$0.451
Bahamas	\$0.220	Iceland Mobile	\$0.385	Peru Mobile	\$0.649
Bahamas Mobile	\$0.220	India	\$0.044	Philippines	\$0.220
Bahrain	\$0.528	India Mobile	\$0.044	Philippines Mobile	\$0.418
Bahrain Mobile	\$0.737	Indonesia	\$0.198	Poland	\$0.275
Bangladesh	\$0.583	Indonesia Mobile	\$0.286	Poland Mobile	\$0.484
Bangladesh Mobile	\$0.792	Inmarsat Atlantic Ocean-East	\$8.800	Portugal	\$0.242
Barbados	\$0.506	Inmarsat Atlantic Ocean-West	\$8.800	Portugal Mobile	\$0.451
Barbados Mobile	\$0.715	Inmarsat Indian Ocean	\$8.800	Puerto Rico	\$0.121
Belarus	\$0.396	Inmarsat Pacific Ocean	\$8.800	Qatar	\$0.605
Belarus Mobile	\$0.605	Inmarsat Single Number Access	\$8.800	Qatar Mobile	\$0.814
Belgium	\$0.121	International Freephone Service	\$0.000	Reunion	\$0.517
Belgium Mobile	\$0.319	International Networks	\$4.411	Reunion Mobile	\$0.726
Belize	\$0.572	International Premium Rate Service	\$8.800	Romania	\$0.352

Belize Mobile	\$0.781	International Public Correspondence Service	\$8.800	Romania Mobile	\$0.550
Benin	\$0.506	International Shared Cost Service	\$8.800	Russian Federation	\$0.297
Benin Mobile	\$0.715	Iran	\$0.726	Russian Federation Mobile	\$0.506
Bermuda	\$0.209	Iran Mobile	\$0.935	Rwanda	\$0.836
Bhutan	\$0.517	Iraq	\$0.836	Rwanda Mobile	\$1.045
Bhutan Mobile	\$0.517	Ireland	\$0.066	Saint Helena	\$1.980
Bolivia	\$0.517	Ireland Mobile	\$0.418	Saint Kitts and Nevis	\$0.550
Bolivia Mobile	\$0.726	Isle of Man	\$0.039	Saint Lucia	\$0.528
Bosnia and Herzegovina	\$0.550	Isle of Man Mobile	\$0.330	Saint Lucia Mobile	\$0.737
Bosnia & Herzegovina Mobile	\$0.341	Israel	\$0.275	Saint Pierre and Miquelon	\$0.715
Botswana	\$0.319	Israel Mobile	\$0.550	Samoa	\$0.440
Botswana Mobile	\$0.517	Italy	\$0.099	Samoa Mobile	\$0.583
Brazil	\$0.253	Italy Mobile	\$0.385	San Marino	\$0.286
Brazil Mobile	\$0.462	Jamaica	\$0.583	Sao Tome and Principe	\$2.750
British Indian Ocean Territory	\$1.276				

Destination	\$/min	Destination	\$/min	Destination	\$/min
Brunei Darussalam	\$0.319	Jamaica Mobile	\$0.781	Sao Tome and Principe Mobile	\$2.750
Brunei Darussalam Mobile	\$0.528	Japan	\$0.044	Saudi Arabia	\$0.616
Bulgaria	\$0.363	Japan Mobile	\$0.198	Saudi Arabia Mobile	\$0.814
Bulgaria Mobile	\$0.572	Jersey	\$0.039	Senegal	\$0.847
Burkina Faso	\$0.748	Jersey Mobile	\$0.330	Senegal Mobile	\$1.045
Burkina Faso Mobile	\$0.748	Jordan	\$0.627	Serbia and Montenegro	\$0.517
Burundi	\$0.528	Jordan Mobile	\$0.836	Serbia and Montenegro Mobile	\$0.715
Burundi Mobile	\$0.737	Kazakhstan	\$0.616	Seychelles	\$0.792
Cambodia	\$0.869	Kazakhstan Mobile	\$0.825	Seychelles Mobile	\$1.001
Cambodia Mobile	\$1.078	Kenya	\$0.594	Sierra Leone	\$0.814
Cameroon	\$0.649	Kenya Mobile	\$0.803	Sierra Leone Mobile	\$1.012
Cameroon Mobile	\$0.847	Kiribati	\$1.100	Singapore	\$0.039
Canada	\$0.039	Kiribati Mobile	\$1.100	Singapore Mobile	\$0.039
Canada Mobile	\$0.039	Korea, Dem Rep of	\$1.045	Slovakia	\$0.319
Cape Verde	\$0.550	Korea, Republic of	\$0.121	Slovakia Mobile	\$0.517
Cape Verde Mobile	\$0.550	Korea, Republic of Mobile	\$0.319	Slovenia	\$0.286
Cayman Islands	\$0.264	Kuwait	\$0.660	Slovenia Mobile	\$0.495
Cayman Islands Mobile	\$0.473	Kuwait Mobile	\$0.869	Solomon Islands	\$1.375
Central African Republic	\$0.704	Kyrgyz Republic	\$0.550	Solomon Islands Mobile	\$1.375
Central African Republic Mobile	\$0.704	Kyrgyz Republic Mobile	\$0.748	Somalia	\$1.452
Chad	\$0.847	Lao People's Dem Rep	\$0.726	South Africa	\$0.110
Chad Mobile	\$1.056	Lao People's Dem Rep Mobile	\$0.726	South Africa Mobile	\$0.220
Chile	\$0.187	Latvia	\$0.385	Spain	\$0.165
Chile Mobile	\$0.385	Latvia Mobile	\$0.594	Spain Mobile	\$0.374
China	\$0.039	Lebanon	\$0.528	Sri Lanka	\$0.451
China Mobile	\$0.055	Lebanon Mobile	\$0.737	Sri Lanka Mobile	\$0.660
Colombia	\$0.308	Lesotho	\$0.385	St Vincent/Grenadines	\$0.528

Colombia Mobile	\$0.308	Lesotho Mobile	\$0.594	St Vincent/Grenadines Mobile	\$0.528
Comoros	\$0.605	Liberia	\$0.418	Sudan	\$0.429
Comoros Mobile	\$0.814	Liberia Mobile	\$0.627	Sudan Mobile	\$0.429
Congo	\$0.550	Libyan Arab Jamahiriya	\$0.396	Suriname	\$0.715
Congo Mobile	\$0.550	Libyan Arab Jamahiriya Mobile	\$0.605	Suriname Mobile	\$0.913
Congo, Dem Rep	\$1.320	Liechtenstein	\$0.209	Swaziland	\$0.308
Congo, Dem Rep Mobile	\$0.759	Lichtenstein Mobile	\$0.825	Swaziland Mobile	\$0.517
Cook Islands	\$0.792	Lithuania	\$0.396	Sweden	\$0.121
Cook Islands Mobile	\$0.792	Lithuania Mobile	\$0.605	Sweden Mobile	\$0.319
Costa Rica	\$0.253	Luxembourg	\$0.176	Switzerland	\$0.088
Costa Rica Mobile	\$0.462	Luxembourg Mobile	\$0.385	Switzerland Mobile	\$0.297
Cote D'Ivoire	\$0.880	Macau	\$0.308	Syria	\$0.649
Cote D'Ivoire Mobile	\$1.089	Macau Mobile	\$0.517	Syria Mobile	\$0.858
Croatia	\$0.319	Macedonia	\$0.396	Taiwan	\$0.039
Croatia Mobile	\$0.528	Macedonia Mobile	\$0.913	Taiwan Mobile	\$0.198

Destination	\$/min	Destination	\$/min	Destination	\$/min
Cuba	\$1.925	Madagascar	\$0.704	Tajikistan	\$0.418
Cuba Mobile	\$1.925	Madagascar Mobile	\$0.913	Tajikistan Mobile	\$0.627
Cyprus	\$0.286	Malawi	\$0.407	Tanzania	\$0.506
Cyprus Mobile	\$0.495	Malawi Mobile	\$0.407	Tanzania Mobile	\$0.506
Czech Republic	\$0.242	Malaysia	\$0.055	Thailand	\$0.055
Czech Republic Mobile	\$0.451	Malaysia Mobile	\$0.110	Thailand Mobile	\$0.110
Denmark	\$0.121	Maldives	\$0.726	Timor-Leste	\$2.035
Denmark Mobile	\$0.319	Maldives Mobile	\$0.935	Timor-Leste Mobile	\$2.035
Djibouti	\$0.748	Mali	\$0.781	Togo	\$0.836
Djibouti Mobile	\$0.946	Mali Mobile	\$0.979	Togo Mobile	\$1.045
Dominica	\$0.561	Malta	\$0.242	Tokelau	\$1.507
Dominica Mobile	\$0.770	Malta Mobile	\$0.451	Tonga	\$0.605
Dominican Republic	\$0.242	Marshall Islands	\$0.539	Tonga Mobile	\$0.605
Dominican Republic Mobile	\$0.451	Martinique	\$0.385	Trinidad and Tobago	\$0.550
Ecuador	\$0.407	Martinique Mobile	\$0.594	Trinidad and Tobago Mobile	\$0.550
Ecuador Mobile	\$0.616	Mauritania	\$0.682	Tunisia	\$0.429
Egypt	\$0.572	Mauritania Mobile	\$0.682	Tunisia Mobile	\$0.638
Egypt Mobile	\$0.781	Mauritius	\$0.715	Turkey	\$0.275
El Salvador	\$0.352	Mauritius Mobile	\$0.913	Turkey Mobile	\$0.484
El Salvador Mobile	\$0.550	Mayotte	\$0.627	Turkmenistan	\$0.671
Equatorial Guinea	\$0.770	Mayotte Mobile	\$0.836	Turkmenistan Mobile	\$0.880
Equatorial Guinea Mobile	\$0.770	Mexico	\$0.220	Turks and Caicos Islands	\$0.517
Eritrea	\$0.979	Mexico Mobile	\$0.220	Turks and Caicos Islands Mobile	\$0.517
Eritrea Mobile	\$0.979	Micronesia	\$0.748	Tuvalu	\$0.748
Estonia	\$0.286	Micronesia Mobile	\$0.748	Uganda	\$0.396
Estonia Mobile	\$0.495	Misc Services	\$4.675	Uganda Mobile	\$0.605
Ethiopia	\$0.979	Misc Services UN Humanitarian	\$0.028	Ukraine	\$0.363
Ethiopia Mobile	\$1.177	Moldova	\$0.451	Ukraine Mobile	\$0.572

Falkland Islands (Malvinas)	<b>\$1.320</b>	Moldova Mobile	<b>\$0.660</b>	United Arab Emirates	<b>\$0.374</b>
Faroe Islands	<b>\$0.671</b>	Monaco	<b>\$0.176</b>	United Arab Emirates Mobile	<b>\$0.583</b>
Faroe Islands Mobile	<b>\$0.671</b>	Monaco Mobile	<b>\$0.385</b>	United Kingdom	<b>\$0.039</b>
Fiji	<b>\$0.451</b>	Mongolia	<b>\$0.792</b>	United Kingdom Mobile	<b>\$0.275</b>
Fiji Mobile	<b>\$0.660</b>	Mongolia Mobile	<b>\$0.792</b>	United States	<b>\$0.039</b>
Finland	<b>\$0.132</b>	Montserrat	<b>\$0.627</b>	Universal Personal Telecommunication Service	<b>\$8.800</b>
Finland Mobile	<b>\$0.341</b>	Montserrat Mobile	<b>\$0.627</b>	Uruguay	<b>\$0.484</b>
France	<b>\$0.055</b>	Morocco	<b>\$0.506</b>	Uruguay Mobile	<b>\$0.682</b>
France Mobile	<b>\$0.220</b>	Morocco Mobile	<b>\$0.715</b>	Uzbekistan	<b>\$0.528</b>
French Guiana	<b>\$0.418</b>	Mozambique	<b>\$0.418</b>	Uzbekistan Mobile	<b>\$0.528</b>
French Guiana Mobile	<b>\$0.616</b>	Mozambique Mobile	<b>\$0.418</b>	Vanuatu	<b>\$0.649</b>
French Polynesia	<b>\$0.495</b>	Myanmar	<b>\$0.814</b>	Vanuatu Mobile	<b>\$0.649</b>
Gabon	<b>\$0.484</b>	Myanmar Mobile	<b>\$0.814</b>	Venezuela	<b>\$0.374</b>
Gabon Mobile	<b>\$0.682</b>	Namibia	<b>\$0.275</b>	Venezuela Mobile	<b>\$0.583</b>
Gambia	<b>\$0.528</b>	Namibia Mobile	<b>\$0.484</b>	Vietnam	<b>\$0.330</b>
Gambia Mobile	<b>\$0.737</b>	Nauru	<b>\$1.925</b>	Vietnam Mobile	<b>\$0.550</b>
Georgia	<b>\$0.506</b>	Nauru Mobile	<b>\$1.925</b>	Virgin Islands, British	<b>\$0.242</b>
Georgia Mobile	<b>\$0.715</b>	Nepal	<b>\$0.781</b>	Virgin Islands, U.S.	<b>\$0.220</b>
Germany	<b>\$0.039</b>	Nepal Mobile	<b>\$0.781</b>	Wallis and Futuna Islands	<b>\$1.925</b>
Germany Mobile	<b>\$0.330</b>	Netherlands	<b>\$0.110</b>	Yemen	<b>\$1.078</b>
Ghana	<b>\$0.429</b>	Netherlands Antilles	<b>\$0.286</b>	Yemen Mobile	<b>\$1.078</b>
Ghana Mobile	<b>\$0.638</b>	Netherlands Antilles Mobile	<b>\$0.484</b>	Zambia	<b>\$0.704</b>
Gibraltar	<b>\$0.374</b>	Netherlands Mobile	<b>\$0.319</b>	Zambia Mobile	<b>\$0.913</b>
Gibraltar Mobile	<b>\$0.583</b>	New Caledonia	<b>\$0.539</b>	Zimbabwe	<b>\$0.385</b>
Global Mobile Satellite System	<b>\$6.050</b>	New Caledonia Mobile	<b>\$0.539</b>	Zimbabwe Mobile	<b>\$0.594</b>