what is Call Forward - Immediate?

You can forward all incoming calls immediately to most numbers in Australia, (eg. you may want to forward your home or office number to your mobile phone).

instructions for Call Forward - Immediate

To forward all incoming calls immediately, dial:

*21 phone number # hang up

To turn Call Forward - Immediate off for all incoming calls, dial:

#21# hang up

To check if Call Forward - Immediate is on or off, dial:

*#21# announcement hang up

Call Forward - Immediate overrides all other features except Call Forward - Selected Callers.

Calls may not be forwarded to some numbers (eg. international numbers and 000).
what is Call Forward - No Answer?

When your phone is not answered, calls can be forwarded to most numbers in Australia.

instructions for Call Forward - No Answer

To forward all incoming calls when there is no answer, dial:

`* 6 1 phone number # hang up`

To set the destination and ‘time in seconds’ before the call is forwarded, dial:

`* 6 1 phone number * time in seconds # hang up`

To turn Call Forward - No Answer off, dial:

`# 6 1 # hang up`

To check if Call Forward - No Answer is on or off, dial:

`* # 6 1 # announcement hang up`

Default is 20 seconds (approximately 7 rings). This can be set from 5 to 60 seconds.

Calls may not be forwarded to some numbers (eg. international numbers and 000).
**what is Call Forward - Busy?**

When your phone is busy, calls can be forwarded to most numbers in Australia.

**instructions for Call Forward - Busy**

To forward all incoming calls on busy, dial:

```
* 2 4 phone number # hang up
```

To turn Call Forward - Busy off, dial:

```
# 2 4 # hang up
```

To check if Call Forward - Busy is on or off, dial:

```
* # 2 4 # announcement # hang up
```

Calls may not be forwarded to some numbers (eg. international numbers and 000).
If you only want selected callers to be forwarded to another number, Call Forward - Selected Callers allows you to set up a ‘selected caller list’ containing up to 15 numbers.

**what is Call Forward - Selected Callers?**

Calls may not be forwarded to some numbers (eg. international numbers and 000).

**instructions for Call Forward - Selected Callers**

To turn Call Forward - Selected Callers on, dial:

* 9 2 # hang up

To turn Call Forward - Selected Callers off, dial:

# 9 2 # hang up

To check if Call Forward - Selected Callers is on or off, dial:

* # 9 2 # hang up

To set up an entry in your ‘selected callers list’, dial:

* 8 7 PIN * message prompt 4 * message prompt list position * message prompt

To check what number is in a particular position in your ‘selected callers list’, dial:

* # 8 7 PIN * message prompt 4 * message prompt list position #

(announcement) hang up

To remove a number from your ‘selected callers list’, dial:

# 8 7 PIN * message prompt 4 * message prompt 1 list position #

(announcement) hang up

To remove all numbers from your ‘selected callers list’, dial:

# 8 7 PIN * message prompt 4 * message prompt 2 message prompt 1 #

(announcement) hang up

Call Forward - Selected Callers overrides all other Call Forwards.
what is Remote Access?

Remote Access lets you control your Call Waiting, Call Forwarding, Call Control, Delayed Hotline and Smart Ring services from a remote location.

instructions for Remote Access

To access Remote Access, dial:

```
access number announcement your number * PIN * announcement command sequence announcement
```

For example, to turn on Call Forward Immediate using Remote Access, dial:

```
access number announcement your number * PIN * announcement *2*1 phone number
```

When using Remote Access, you can only make one change per call.